

Cambodia Airports develops and manages Cambodia's network of international airports located in Phnom Penh, Siem Reap, and Sihanoukville. Its teams plan and design the development of airport infrastructure, build and maintain the facilities, handle commercial activities and provides services to stakeholders, including The Royal Government of Cambodia, passengers, airlines, and tenants.

Since its inception in 1995, Cambodia Airports has generated immense economic and social benefits for Cambodia by connecting the country to the world. Its leadership in airport development and operations translates in advanced working environment, staff benefit, and Corporate Social Responsibility policies.

Currently, we are seeking potential candidates to fill the positions of Hostess Agent at one of the 3 international airports.

Position:	Hostess Agent (04 positions)
Department:	Ground Handling
Location:	Phnom Penh International Airport

## **General Responsibilities:**

- Be responsible for performing all passenger services activities such as welcoming, announcing, and providing information.
- Be responsible for ensuring the high quality of customer services for passengers and airlines.
- Need to report to the Passenger Services Supervisors for any irregularity.

## **Working Conditions:**

- Working on shift (flexible working schedule rotating within 24h/7d);
- Wearing uniform and individual safety equipment;
- Be subject to Security/Safety certification prior to employment;

## Job's Requirements:

- ✓ Cambodian nationality and legal age;
- ✓ Fresh graduate is advantage;
- Proficiency in both speaking and writing in Khmer and English, knowledge of any other languages are an advantage;
- ✓ Good knowledge in computer skills (Microsoft Offices, Internet & Email etc.);
- Pleasant and charming personality with good interpersonal skill;
- ✓ One-year experience in customer services is an advantage;
- ✓ Be physically and mentally fit and be able to work under pressure;
- ✓ Be flexible and able to adapt to new change and challenge;
- ✓ Be confident and a highly motivated person;
- ✓ Punctuality, team spirit, and can-do-attitude.

## Deadline: 27<sup>th</sup> December 2019

Interested applicants should submit CV and cover letter to: Phnom Penh International Airport Administrative Building PO Box 1256 – National Road № 4 nail: pnh.career@cambodia-airports.aero

Or contact through email:

Only short-listed candidates will be contacted for an interview. The submitted document will not be returned.